



WHO DO I CALL IF I HAVE QUESTIONS, COMMENTS OR CONCERNS?

Capo Girls Softball has been fortunate to have a pool of players, coaches and parents that are gracious and dedicated to handling all comments, suggestions and in some cases complaints. Should a discrepancy arise that requires assistance or mediation, the following chain of action is designed to assist in addressing your concerns and quickly and fairly resolving any conflicts. We assure you that your comments are important to all of the members of the board of volunteers and will be properly addressed. In the event you need mediation, please use the following guideline:

All comments, suggestions or complaints are to be immediately be reported by the manager to your division's Player Rep:

06u — Jim Graham	949 690-3460
08u — Tim Leonard	714 337-5959
10u — Cris Salas	949 215-0863
12u — David Kushner	949 584-5728

If your division's Player Rep is unable to handle the situation, it will be relayed to the Player Agent, Randall Holbrook.

The Player Agent will refer comments to the Vice-President, Cris Salas, if necessary.

Lastly, the President, Tim Leonard, will be brought in to mediate and rule on the situation or at his discretion confer with the Board of Directors.